

TYBA SOCIOLOGY PAPER 7

1. A group of people working together cooperatively towards achieving common goals is

known as

- a. organization
- b. organizational behavior
- c. organizational structure
- d. organizational culture

2. Formal organizations function on the basis of

- a. informal relations
- b. impersonal relations
- c. external relations
- d. internal relations

3. An informal organization is characterized by

- a. spontaneous social relations
- b. authoritative relations
- c. hierarchal relations
- d. superior – subordinate relation

4. It is a bridge between the present and the future

- a. past
- b. planning
- c. forecast
- d. anticipation

5. Good planning is based on well defined and easily understood

- a. formula
- b. past experiences
- c. past mistakes

d.objectives

6. This phase of OD assesses the health of the organisation

a.implementation

b.evaluation

c.selection

d.diagnosis

7. Which organizational culture stresses flexibility, consultation, change and innovation?

a.participative culture

b.strong culture

c.weak culture

d.organic culture

8. Members of an organization who consider themselves as equals are found in this culture.

a.sub-cultures

b.weak cultures

c.occupational Culture

d.participative culture

9. The element of creativity that brings an outcome in an organization.

a.ability

b.talent

c.diffusion

d.originality

10. Organizational socialization is a _____process

a.temporary

b.continuous

c.momentary

d.limited

11. This style of leadership aims at creating family atmosphere within the organization

a.autocratic

b.democratic

c.bureaucratic

d.paternalistic

12. A non effective way of managing conflict is

a.bargaining

b.arbitration

c.mediation

d.not resolving conflict