

TYBA Sociology Paper 7

1. Human resources are utilized to the maximum possible extent in order to achieve individual and _____ goals

- a. national
- b. regional
- c. market
- d. organizational

2. HRD means continuous

- a. training
- b. movement
- c. discussion
- d. learning

3. Employee capabilities must be acquired, sharpened and used

- a. sometimes
- b. never
- c. once in a while
- d. continuously

4. Authoritarian style of management

- a. Theory X
- b. Theory Z
- c. Theory B
- d. Theory A

5. An application blank is a widely accepted device for getting _____ from a prospective applicant

- a. approval
- b. suggestions
- c. recommendations
- d. information

6. It involves two-way exchange of information

- a. interview

b.recruitment

c.appraisal

d.promotion

7. CSR relates to:

a.ethical conduct

b.community investment

c.environmental practice

d.all of the above

8. The application of ergonomics principles in the workplace is needed for what?

a.increased productivity

b.improved job satisfaction

c.lower worker turnover

d.all of the above

9. Which is a science concerned with the 'fit' between people and their work.

a.Ergonomics

b.Psychology

c.Economics

d.Operational research

10.It implies the need to be conscious of how your behavior affects others

a.thoughtfulness

b.mindfulness

c.considerate

d.sensible

11. Which among the following is not the purpose of talent management?

a.to recruit and hire

b.to develop and retain people

c.to meet present and future needs of organization

d.managing the human resources

12. Which among the following is *not* the principle that describes business etiquette?

a.respect

b.non- aggression

c.collaboration

d.conflict